


[illegible]

The program is designed to stimulate one's self reflection.

This BBS workshop is designed to teach and create confidence by practical learning. It focuses on managing oneself and to accept personal accountability, rather than compliance to ever more rules.


Results from feedback on this course show improved personal commitment and motivation to do the right thing, enhancing safer operational performance.

The sessions will be interactive; dilemmas will be discussed and analysed by the group. At the end of the course, recommendations and guidelines (a mission statement) to control and manage risks for shareholders and stakeholders will be written by the delegates under supervision of the trainer.




ACT's dedicated personal OWN additional policy towards safety

Cooperatively made after a successful HSE safety training in August 2015



SAFETY RULES ARE YOUR BEST TOOLS

WORK WISELY, Safety first, **TEAMWORK**, Take care, Loyalty, **Share Knowledge**, Awareness, Kindness, **No fear**. Behavior, **Think before work**, Follow rules, **Conscience**, **Responsibility**, Take action, **Wellbeing in my duty**, Commitment, Confidence, Honesty, Right Thing, *Assess*, **Vigilance**, relation, **Inspiration to others**, Motivation, **Leader**, **Happy**, *Ability to change*, **Respect**, *Enjoyment*, Proactive, Openminded, **Sharing**, **Policy and Behavior**, *Morality before legality*, Golden rules, Positive site towards environment, Proper PPE's, Atmosphere, Be transparent, **Planet citizens**, Do good things, For the good of ALL, Right things at all times, **Follow internal advisor**, *Not to be greedy towards your colleagues*, **Respect for human beings & environment**, *Follow rules & regulations*, Respect others, Systematic approach, *Is it good or is it bad*, Inform myself, **Ask questions**, No fear, Increase confidence, Trust, **Communicate**, **Attitude**, *Love you job & yourself*, Care, Job responsibility, **Integrity**, **Courage**, Friendliness, **Polite**, *Fairness* **Follow heart**, *No comfort zone*, Karma, **Optimism**, **Work wisely**, Patience, *Motivated courage*, **Kindness**, Loyal...



Tank Terminal Training

The above are the employees' suggestions to work safer, better and happier. The idea is to create such personalized Bill Boards and posters for your company and place them at the entrance or in other locations.

Why You Should Attend

This 1-day highly interactive and practical course will help and teach businesses and individual staff to develop a sense of vulnerability and its consequential responsibility to one self and to others, the environment and society as a whole. It teaches that everyone possesses a free will and has the ability to choose what is best.

Learning Objectives

Master operational best practices in value awareness. Prevent health and safety risks and protect the environment. Become aware of social responsibility and sustainability of the organization, one's business or one's personal career. Develop a Total Safety Culture and learn how to maintain it.

Who Should Attend?

- Everyone who is interested in improving HSE standards
- Terminal operators and management
- Terminal Contractors
- Share and Stake Holders
- HSE supervisors
- Port authorities
- Environmental Protection Agencies (Government and NGO)

Our Behaviour Based Safety and Human Factors Program focuses on the following:

1. Safer work environment
2. Frequency and severity of injuries decreases
3. Safe behaviours increase
4. At Risk behaviours decrease
5. Staff participation in Total Safety Culture increases
6. Reporting of near misses increases
7. Acceptance of responsibility and accountability for safety increases
8. How to build and maintain a self-regulating, learning and adaptive safety culture

One Day Program Schedule

Morning

- Psychology and Character Traits
- Recognition of Psychological Biases
- Ethical Theory on BBS
- The BBS Tool Kit

Afternoon

- Observation Skills
- Use of the Checklists
- Observation Procedure
- Feedback Skills
- Leading meetings to review safety data



Course Instructor: Arend van Campen, Tank Terminal Training

Arend van Campen is member the Energy Institute. Arend has worked for over 40 years as a CEO, Terminal Manager, Marine Cargo Expediter and Loss Prevention Advisor around the globe. TTT has been officially recognized by the Energy Institute as a Learning Affiliate. Arend holds a Master's degree in Business Ethics & Social Responsibility and teaches that a safe, sustainable and profitable business can thrive only when people choose and act ethically and are willing to learn. He set up www.sustenance4all.com, a thinktank researching sustainable business design to ensure human well-being and the preservation of the environment.

We make people better!